



## GENERAL QUESTIONS



### What is the R12 Polarization Assessment

Grounded in the wisdom of Paul's letter to the Roman church and essential insights from social science, the R12 Polarization Assessment is designed to assess your congregation's current risk level when it comes to experiencing the challenge of political and cultural polarization.



### How much does the R12 Polarization Assessment cost?

\$299 - The cost includes individual assessments for individuals in your congregation, the overall congregational assessment, a customized report detailing your results, and an hour-long consultation with a member of our team to help you understand and respond to your assessment.



### How does the process work?

The R12 Polarization Assessment is a fully automated, web-based process. The "assessment coordinator" initiates the process by entering the email address of everyone being asked to complete the assessment. The assessment coordinator also can customize a standard email message that will be sent to everyone. Once they hit "Send Now," emails are automatically sent to each e-mail address with a unique link to the assessment. Each participant then follows the link provided and responds to the assessment statements. The final overall assessment (that combines all the individual assessments into one congregational score) will be generated once everyone has completed the assessment or by clicking on "Generate Overall Assessment" within your Assessment Portal. This will also generate a customized report that will be sent to both the assessment coordinator and to the member of our team who is assigned to help you interpret your results.



### Should everyone in my congregation take the assessment?

There are various thresholds of participation that you might consider in your congregation. It is possible for one person to complete the congregational assessment (typically a Senior Pastor). Still, the accuracy of the results is likely to grow as more people within your congregation participate. Some congregations choose to have their leaders complete the assessment, while other congregations open it up to everyone in the congregation. The one thing you will want to avoid is leaving people out of the assessment process because of the convictions they hold. That will skew your results.



## Will the assessment coordinator or anyone at my church be able to identify my response?

No. Every individual who takes the assessment in your congregation will receive their own individual score. Still, the congregational assessment does not include any individual answers to the questions in either your congregational assessment score or the customized report.



## Does a low score mean my congregation is in conflict?

Not necessarily. Remember, this is a risk assessment, not a conflict assessment. The purpose of the assessment is to help you discover whether you have habits and structures that are capable of helping you respond if disagreement should emerge in the future rather than assessing any level of conflict your congregation might currently be experiencing. If your congregation is already experiencing significant conflict, please e-mail us at [info@chchurches.org](mailto:info@chchurches.org) or call us at (877) 242-0769, and we can connect you with a member of our Conflict Resolution Team.



## What is the difference between an individual assessment and a congregational assessment?

Every assessment includes two sets of questions; one set is designed to assess your individual risk for polarization, and another set is designed to assess your congregation's risk for polarization. Upon completion of the assessment, each individual will receive a score that reflects their own risk assessment when it comes to polarization. This score (your individual assessment) will be generated from your answers to the first set of questions.

The congregational score will not be generated until everyone who is going to take the assessment has done so. This assessment score is based on the cumulative average of both sets of questions (individual and congregational) for everyone who has completed the assessment. Your Assessment Coordinator will receive this score as part of your congregation's customized report sent via e-mail.



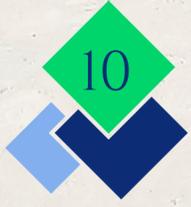
## How do you recommend we share the results?

The best place to start is with your lay leadership. We believe a Christ-like response to polarization in congregations begins with leaders. The Pastor and ministry staff must model this response, but the commitment should include lay leaders from the very beginning. A more detailed description of how to share the results will also be provided as a part of your customized congregational report that you will receive after the overall assessment is completed.



## Who can I contact if I have purchased the assessment but I am confused about the next steps?

If you've read the Process Guide, but you're still having trouble, then call us at (877) 242-0769. We're here to help.



## Can we add someone to the list of invitees once the Congregational Assessment is complete?

No. Once the final customized report has been generated, you are no longer able to add additional participants.